

CITY OF NATCHITOCHES

UTILITY BILLING SERVICES

Utility Billing Information

Miscellaneous Charges

- \$35.00.....After Hours Charge
- \$5.00..... Billing History
- \$12.00.....DDH (\$1 Per Month)
- \$150.00..... Electric Deposit
- \$10.00.....New Account Service Charge
- \$25.00.....NSF Fees
- 10%.....Penalties
- \$30.00.....Delinquent Reconnect Fee
- \$100.00.....Reconnect Electric at Pole
- \$5.00.....Meter Reading after 3rd Re-read
- \$10.00.....Service Charge
- \$100.00......Tap Reconnect Charge
- \$200.00......Tampering Fees
- \$25.00.....Transfer Fee
- \$50.00......Water Deposit

Transfer of Utility Service Requirements

- Lease agreement (if renting the property), signed by both the tenant and landlord with correct service address, or Cash Sale Deed (if customer owns the property).
- Valid Driver's License or State issued picture identification
- Transfer Service Request
- \$25.00 Service Charge

**Any past due amount owed for the existing service MUST be paid before services will be transferred.

**The deposit paid at initial time of new service will transfer with the customer to the new service address.

Leak Facts

- **A 1/8 inch hole in a metal pipe, at 40 psi, leaks 2,500 gallons of water in 24 hours.
- **A leak the size of a pinhead can waste 360,000 gallons of water per year, enough to fill 12,000 bathtubs to the overflow mark.
- **A leaking toilet can use 90,000 gallons of water in 30 days.
- **A dripping faucet/hose bib can lose up to 180 gallons a month or 2,160 gallons per year.